

## General Terms and Conditions of Sale

These terms and conditions are entered into by and between [**Company Name**], with a share capital of 17500€, whose registered office is located at 27 rue de la Folie Méricourt 75011 PARIS registered in the Paris Trade and Companies Register under the SIREN number 531476901, hereinafter referred to as "the Company," and any individual or legal entity wishing to make a purchase through the Company's website, hereinafter referred to as "the Buyer."

### Article 1 - Scope of Application

These General Terms and Conditions of Sale (GTCS) govern all sales of samples made via the Company's website. By placing an order on the website [samples.steavenrichard.fr](https://samples.steavenrichard.fr), the Buyer accepts these GTCS without reservation.

The General Terms and Conditions of the display website [www.steavenrichard.fr](http://www.steavenrichard.fr) and <https://boutique.steavenrichard.fr> do not apply to [samples.steavenrichard.fr](https://samples.steavenrichard.fr);

Before any transaction, the Buyer declares to have full legal capacity to enter into these general terms and conditions of sale.

The Company ATELIER STEAVEN RICHARD reserves the right to modify these terms at any time to comply with new regulations or to improve the use of the site. Therefore, the terms applicable will be those in force on the date of the order.

### Article 2 - Products

The products offered for sale on the website are samples of finishes created with the unique artistic lamination expertise of the Company ATELIER STEAVEN RICHARD ATELIER STEAVEN RICHARD . Samples are offered subject to availability.

For custom samples, buyers are invited to contact the Company ATELIER STEAVEN RICHARD at the following address: [secretariat@steavenrichard.fr](mailto:secretariat@steavenrichard.fr)

The Company ATELIER STEAVEN RICHARD ATELIER STEAVEN RICHARD reserves the right to modify the product assortment at any time. Each product is presented on the website with a description detailing its main technical characteristics (dimensions, materials, finishes). Photographs are as accurate as possible but are not binding on the Seller. Sales of products shown on the website are intended for buyers residing in countries that fully authorize the entry of these products into their territories.

### Article 3 - Manufacturing Tolerance

The Company ATELIER STEAVEN RICHARD 's activity is artistic and not industrial. Consequently, the Company ATELIER STEAVEN RICHARD 's creations cannot be strictly identical from one piece to another. The Buyer releases the Company ATELIER STEAVEN RICHARD from any responsibility in this regard.

#### Siège social :

27 rue de la Folie Méricourt, 75011 Paris  
Tél : + 33 (0)1 64 81 16 17

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N° TVA intracommunautaire : FR05531476901  
N° EORI : FR 531 476 901 00016  
SARL au capital de 17500 €

#### Atelier :

371 rue des Chênes, 77590 Chartrettes  
Tél : + 33 (0)1 64 81 16 17  
[atelier@steavenrichard.fr](mailto:atelier@steavenrichard.fr)

## Article 4 - Pricing

The prices listed on the product pages are in Euros (€) excluding taxes. The VAT amount will be shown in the cart (VAT applicable on the day of the order). Any change in the VAT rate may be applied to the product prices. The Company ATELIER STEAVEN RICHARD reserves the right to change its prices at any time, with the understanding that the price listed in the catalog on the day of the order is the only price applicable to the Buyer. The Buyer may be subject to customs duties and/or import taxes. The Company ATELIER STEAVEN RICHARD has no control over these fees, whose rates, basis, and criteria vary from country to country. The Buyer is invited to contact local customs services for information before ordering.

The prices shown do not include delivery fees, which are billed in addition to the purchase price of the products, depending on the total order amount.

## Article 5 - Geographical Exclusion Clause

We do not deliver to the following countries: Yemen, Angola, Azerbaijan, Belarus, Burundi, Central African Republic, Chad, Congo, Cuba, Guinea, Eritrea, Gabon, Iran, Kazakhstan, Libya, Mauritania, Nicaragua, North Korea, Russia, Rwanda, Somalia, Sudan, Swaziland, Syria, Tajikistan, Tibet, Uganda, Uzbekistan, Venezuela.

We reserve the right to cancel any order placed from a country outside our delivery area.

## Article 6 - Ordering and Payment Terms

The Buyer may place an order via the website by following the ordering process. The order is final once payment has been received. The seller reserves the right to cancel any order in case of prior disputes with the Buyer or suspicion of fraud.

### 6.1 Ordering Process

Before placing any order, the Buyer must create an account on the website. The account creation section is accessible directly from the sidebar menu. The Buyer must identify themselves, select a delivery address, the delivery method, and the payment method. All necessary steps to complete the sale will be detailed on the website. On each visit, the Buyer, if desired, can access their account, place orders, or check the status of orders and profile.

Before validating the order, the Buyer can review its details and the total price and, if necessary, correct any errors before confirming the order.

### 6.2 Order Confirmation

The Buyer will receive an electronic acknowledgment of receipt following the order validation, detailing:

- An order number;
- Information about the ordered products;
- A summary of the Buyer's personal data, including the delivery address.

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## 6.4 Payment

Payment is made online by credit card through a secure platform. The Buyer guarantees that they are fully authorized to use the card or payment method provided to pay for the order.

The Buyer selects the products they wish to order in the “cart,” modifies if necessary (quantities, references...), verifies the delivery address, or provides a new one. The Buyer validates the cart, then fills out the order form with their personal information. The Buyer then selects the payment method: “Credit card payment.” Finally, the last step allows the Buyer to read and accept these terms and conditions by checking the corresponding box, then confirms the order by clicking the “Order” button. This final click concludes the contract. Upon receipt of payment, the order will be processed, and the Buyer will be informed by email.

Order confirmation implies acceptance of these terms and conditions, acknowledgment of having full knowledge of them, and waives any right to invoke the Buyer’s own terms of purchase. All data provided and the recorded confirmation will serve as proof of the transaction. The Company ATELIER STEAVEN RICHARD will communicate by email the confirmation of order registration.

If the Buyer wishes to contact the Company ATELIER STEAVEN RICHARD , they may do so either

- by mail at the following address: ATELIER STEAVEN RICHARD, 371 rue des Chênes 77590 Chartrettes, France.
- by email at [samples@steavenrichard.com](mailto:samples@steavenrichard.com) or
- by telephone at :+ 33 (0)1 64 81 16 17

## 6.5 Order Cancellation

The Company ATELIER STEAVEN RICHARD has the right to cancel the online purchase process if, for any reason, the Buyer’s payment cannot be processed.

## Article 7 - Retention of Title

The Company ATELIER STEAVEN RICHARD retains full and complete ownership of the sold products until full payment, including principal, fees, and taxes.

## Article 8 - Right of Withdrawal

In accordance with Article L.121-21 of the Consumer Code, the Buyer has a period of 14 days from the receipt of the order to exercise their right of withdrawal, without having to provide reasons or pay penalties. The Buyer must return the samples in their original condition. Return costs are the responsibility of the client.

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## Article 9 - Delivery within the European Union

Deliveries are made to the address provided when ordering.

Samples are delivered express via a carrier. Delivery times vary depending on the destination and are provided as an estimate. The seller cannot be held responsible in the event of delivery delays beyond its control (strike, transportation incidents, etc.).

The Company ATELIER STEAVEN RICHARD may provide the Buyer with a package tracking number by email. Transportation risks are the responsibility of the buyer from the moment the items leave the Company ATELIER STEAVEN RICHARD's premises. The Buyer must check, in the presence of the carrier, the condition of the merchandise and its contents upon delivery. In case of damage during transport, any claim must be made to the carrier within three days of delivery.

Delivery outside the European Union: Delivery times may be longer due to customs procedures. The Company ATELIER STEAVEN RICHARD has no control over these procedures.

## Article 10 - Warranty

All products provided by the Company ATELIER STEAVEN RICHARD benefit from the legal warranty provided for in Articles 1641 and following of the Civil Code. In case of non-compliance of a product sold, it can be returned to the Company ATELIER STEAVEN RICHARD, which will take it back, exchange it, or refund it. All claims, requests for exchange, or refunds must be made by mail to the following address: ATELIER STEAVEN RICHARD, 371 rue des Chênes 77590 Chartrettes, France within thirty days of delivery.

## Article 11 - Liability

The Company ATELIER STEAVEN RICHARD, in the process of distance selling, is only bound by a best-effort obligation. Its liability cannot be engaged for damages resulting from the use of the Internet network such as data loss, intrusion, viruses, service interruption, or other unintended issues.

The seller undertakes to describe as accurately as possible the products sold on the website. However, the seller cannot be held responsible for non-substantial differences between the presentation photos and the actual product.

## Article 12 - Intellectual Property

All elements of the website (texts, images, logos, etc.) are protected by copyright and trademark rights. They remain the intellectual and exclusive property of the Company ATELIER STEAVEN RICHARD. No one is authorized to reproduce, exploit, or use any part of the website elements, whether in the form of photos, logos, visuals, or text.

## Article 13 - Personal Data

The Company ATELIER STEAVEN RICHARD undertakes to maintain the confidentiality of information provided by the Buyer, which may be required to use certain services. All

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information concerning the Buyer is subject to the provisions of Law No. 78-17 of January 6, 1978. As such, the Buyer has the right to access, modify, and delete information concerning them. They may request this at any time by mail to the following address: ATELIER STEAVEN RICHARD, 371 rue des Chênes 77590 Chartrettes, France.

## Article 14 - Tolerance

Failure by the Company ATELIER STEAVEN RICHARD to enforce any provision of these terms and conditions does not constitute a waiver of its right to enforce that provision in the future.

## Article 15 - Dispute Resolution

These distance sales conditions are subject to French law. In the event of a dispute, an amicable solution will be sought before any legal action. If no amicable solution is found, the court of Paris will have exclusive jurisdiction to settle disputes related to the application of these GTCS.

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